



Quality Policy

The Quality Policy of Troy Life & Fire Safety Ltd. is a commitment to provide products and services of superior quality and value in all its business segments. The company strives to understand the needs of all customers across Canada and to respond with superior performance and continuous improvement.

Our concept of Quality extends beyond meeting customer needs and expectations. These high standards also apply to:

- Meeting the appropriate local, national and international standards that apply to our products, services and processes, including the Quality Management System.
- Participating in the process of developing codes and standards that maintain high levels of product Quality and Reliability in our areas of specialization.
- Empowering Troy Life & Fire Safety Ltd., suppliers, employees, and customers across Canada to attain, maintain and continuously improve Quality and Reliability in the products and services they provide.

Leadership and measurement under this policy are the responsibility of the President and the members of his staff, who will conduct the affairs of their respective functional areas and business segments in accordance with the Policy and supporting Business Quality objectives.

A handwritten signature in black ink, appearing to read "J. McCoubrey".

James R. McCoubrey
President
Troy Life & Fire Safety Ltd.

A handwritten signature in black ink, appearing to read "Flavian Quiquero".

Flavian Quiquero
VP and GM Systems and Service
Troy Life & Fire Safety Ltd.

July, 2016